

# Salesforce Communications Cloud Accredited Professional

**SALESFORCE COMMUNICATIONS CLOUD ACCREDITED PROFESSIONAL  
CERTIFICATION QUESTIONS & ANSWERS**

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Exam Summary – Syllabus – Questions

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**COMMUNICATIONS CLOUD ACCREDITED PROFESSIONAL**

[Salesforce Communications Cloud Accredited Professional](#)

55 Questions Exam – 55% Cut Score – Duration of 90 minutes

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## Know Your Communications Cloud Accredited Professional Certification Well:

The Communications Cloud Accredited Professional is best suitable for candidates who want to gain knowledge in the Salesforce Accredited Professional. Before you start your Communications Cloud Accredited Professional preparation you may struggle to get all the crucial Communications Cloud Accredited Professional materials like Communications Cloud Accredited Professional syllabus, sample questions, study guide.

But don't worry the Communications Cloud Accredited Professional PDF is here to help you prepare in a stress free manner.

The PDF is a combination of all your queries like-

- What is in the Communications Cloud Accredited Professional syllabus?
- How many questions are there in the Communications Cloud Accredited Professional exam?
- Which Practice test would help me to pass the Communications Cloud Accredited Professional exam at the first attempt?

Passing the Communications Cloud Accredited Professional exam makes you Salesforce Communications Cloud Accredited Professional. Having the Communications Cloud Accredited Professional certification opens multiple opportunities for you. You can grab a new job, get a higher salary or simply get recognition within your current organization.

## Salesforce Communications Cloud Accredited Professional Certification Details:

<b>Exam Name</b>	Salesforce Communications Cloud Accredited Professional
<b>Exam Code</b>	Communications Cloud Accredited Professional
<b>Exam Price</b>	Registration fee:150 USD Retake fee: 150 USD
<b>Duration</b>	90 minutes
<b>Number of Questions</b>	55
<b>Passing Score</b>	55%
<b>Recommended Training / Books</b>	<a href="#">Communications Cloud Technical Learning Journey</a> <a href="#">Communications Cloud Curriculum</a>
<b>Schedule Exam</b>	<a href="#">Kryterion Webassessor</a>

<b>Sample Questions</b>	<a href="#"><u>Salesforce Communications Cloud Accredited Professional Sample Questions</u></a>
<b>Recommended Practice</b>	<a href="#"><u>Salesforce Communications Cloud Accredited Professional Practice Test</u></a>

## Communications Cloud Accredited Professional Syllabus:

<b>Section</b>	<b>Objectives</b>	<b>Weight</b>
<b>Discovery</b>	<ul style="list-style-type: none"> <li>- Given a description of a customer's IT ecosystem, use architectural guiding principles to assess the current architecture.</li> <li>- Given a customer's business pain points, objectives, and budget, determine the KPIs that deliver a transformational implementation outcome.</li> <li>- Given a list of a customer's vision and goals, choose the appropriate products to use within Salesforce Communications Cloud.</li> <li>- Given a customer scenario, map and document the business process, personas, and requirements.</li> <li>- Given the current and expected volumes of data, document and understand platform constraints and the impact on Communications Cloud.</li> <li>- Map current business processes, personas, and requirements, to native Communications Cloud functionality and off-platform solutions.</li> </ul>	<b>24%</b>
<b>Planning and Design</b>	<ul style="list-style-type: none"> <li>- Given processes / requirements, use architectural guidelines and best practices to rationalize, model, and design a scalable product catalog</li> <li>- Given a delivery/implementation scenario, describe the appropriate decomposition scenarios for commercial products.</li> <li>- Given a set of order fulfillment requirements, design orchestration flows that align to architectural guidelines and best practices.</li> </ul>	<b>60%</b>

Section	Objectives	Weight
	<ul style="list-style-type: none"> <li>- Given a set of order capture/quoting requirements, design quoting and order capture flows that align to architectural guidelines.</li> <li>- Given a set of business data requirements, create a scalable and extensible migration strategy to ensure data quality and a seamless migration.</li> <li>- Given a set of user stories, identify the priority, dependency and size for each story to align them to respective sprints.</li> <li>- Given a set of asset management requirements, design the asset management and MACD flows.</li> </ul>	
<b>Delivery</b>	<ul style="list-style-type: none"> <li>- Based on the final design for a given project, determine what can be implemented OOTB vs needing customization work.</li> <li>- Based on the final design for a project, determine how to deliver/implement the architecture, catalog, order capture/management components.</li> <li>- Create a data migration strategy considering the legacy and to-be system landscape.</li> </ul>	<b>16%</b>

## Salesforce Communications Cloud Accredited Professional Sample Questions:

### Question: 1

What are key factors when implementing order capture and management components?

(Choose two)

- a) Ensuring compatibility with existing fulfillment workflows.
- b) Using manual processes for order validation.
- c) Avoiding integration with external pricing systems.
- d) Enabling real-time validation of customer inputs.

**Answer: a, d**

**Question: 2**

What are best practices for designing asset management flows?

(Choose two)

- a) Using manual tracking to ensure accuracy.
- b) Integrating with external tools for seamless tracking.
- c) Avoiding MACD functionality to simplify processes.
- d) Automating updates for customer assets.

**Answer: b, d**

**Question: 3**

How can a customer's data volume impact the implementation of Communications Cloud?

- a) Larger data volumes require only custom Visualforce development.
- b) Data volume has no impact if Lightning Web Components are used.
- c) Only data migration strategies need adjustment for large volumes.
- d) Data volume affects storage, processing, and integration performance.

**Answer: d**

**Question: 4**

When aligning customer goals with Communications Cloud products, what should be the primary focus?

- a) Integrating as many third-party tools as possible.
- b) Automating all manual processes regardless of cost.
- c) Reducing implementation time by skipping discovery.
- d) Delivering value by solving key business pain points.

**Answer: d**

**Question: 5**

What are best practices for creating a scalable product catalog?

(Choose two)

- a) Creating reusable components for similar products.
- b) Using attributes to define product variations.
- c) Avoiding the use of bundles to reduce complexity.
- d) Assigning unique identifiers to each product.

**Answer: a, b**

**Question: 6**

Which tasks are critical when documenting data requirements?

(Choose two)

- a) Aligning data requirements with compliance standards.
- b) Replacing all standard objects with custom objects.
- c) Determining required fields and relationships.
- d) Using static data to reduce system load.

**Answer: a, c**

**Question: 7**

How can order capture flows be optimized for customer experience?

(Choose two)

- a) Avoiding dynamic pricing configurations.
- b) Reducing the number of required user inputs.
- c) Enabling real-time feedback during order creation.
- d) Using only manual approval processes.

**Answer: b, c**

**Question: 8**

How does attribute-based pricing improve the scalability of a product catalog?

- a) By eliminating the need for product hierarchies.
- b) By enabling dynamic pricing configurations based on product attributes.
- c) By reducing the number of products in the catalog.
- d) By standardizing prices for all customers.

**Answer: b**

**Question: 9**

Which tool is best suited for managing product hierarchies in Communications Cloud?

- a) Lightning App Builder
- b) Data Loader
- c) Product Designer
- d) Salesforce Flow Builder

**Answer: c**

**Question: 10**

When designing MACD flows, which functionality should be included?

- a) Hardcoding customer-specific configurations.
- b) Integrations with marketing tools.
- c) Automation for Move, Add, Change, and Delete processes.
- d) Manual asset tracking.

**Answer: c**

## Study Guide to Crack Salesforce Communications Cloud Accredited Professional Exam:

- Getting details of the Communications Cloud Accredited Professional syllabus, is the first step of a study plan. This pdf is going to be of ultimate help. Completion of the syllabus is must to pass the Communications Cloud Accredited Professional exam.
- Making a schedule is vital. A structured method of preparation leads to success. A candidate must plan his schedule and follow it rigorously to attain success.
- Joining the Salesforce provided training for Communications Cloud Accredited Professional exam could be of much help. If there is specific training for the exam, you can discover it from the link above.
- Read from the Communications Cloud Accredited Professional sample questions to gain your idea about the actual exam questions. In this PDF useful sample questions are provided to make your exam preparation easy.
- Practicing on Communications Cloud Accredited Professional practice tests is must. Continuous practice will make you an expert in all syllabus areas.



## Reliable Online Practice Test for Communications Cloud Accredited Professional Certification

Make VMExam.com your best friend during your Salesforce Communications Cloud Accredited Professional exam preparation. We provide authentic practice tests for the Communications Cloud Accredited Professional exam. Experts design these online practice tests, so we can offer you an exclusive experience of taking the actual Communications Cloud Accredited Professional exam. We guarantee you 100% success in your first exam attempt if you continue practicing regularly. Don't bother if you don't get 100% marks in initial practice exam attempts. Just utilize the result section to know your strengths and weaknesses and prepare according to that until you get 100% with our practice tests. Our evaluation makes you confident, and you can score high in the Communications Cloud Accredited Professional exam.

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