



AVAYA 60370T

Avaya Administering AXP Public Cloud - Preview Dialing Specialized Certification Questions & Answers

Exam Summary – Syllabus – Questions

60370T

[AXP Public Cloud - Preview Dialing Administrator \(ASAC-0040\)](#)

42 Questions Exam – 70% Cut Score – Duration of 60 minutes

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Know Your 60370T Certification Well:

The 60370T is best suitable for candidates who want to gain knowledge in the Avaya Administrator and Developer. Before you start your 60370T preparation you may struggle to get all the crucial Administering AXP Public Cloud - Preview Dialing Specialized materials like 60370T syllabus, sample questions, study guide.

But don't worry the 60370T PDF is here to help you prepare in a stress free manner.

The PDF is a combination of all your queries like-

- What is in the 60370T syllabus?
- How many questions are there in the 60370T exam?
- Which Practice test would help me to pass the 60370T exam at the first attempt?

Passing the 60370T exam makes you AXP Public Cloud - Preview Dialing Administrator (ASAC-0040). Having the Administering AXP Public Cloud - Preview Dialing Specialized certification opens multiple opportunities for you. You can grab a new job, get a higher salary or simply get recognition within your current organization.

Avaya 60370T Administering AXP Public Cloud - Preview Dialing Specialized Certification Details:

Exam Name	Avaya Administering AXP Public Cloud - Preview Dialing Specialized
Exam Code	60370T
Exam Price	\$125 USD
Duration	60 minutes
Number of Questions	42
Passing Score	70%
Exam Registration	Avaya Learning Center OR Pearson VUE
Sample Questions	Avaya 60370T Sample Questions

Practice Exam	<u>AXP Public Cloud - Preview Dialing Administrator (ASAC-0040) Practice Test</u>
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60370T Syllabus:

Section	Objectives
Proactive Outreach Fundamentals	<ul style="list-style-type: none"> - Overview of Proactive Outreach Concepts - Accessing Proactive Outreach User Interface - Managing Administration Portal related configurations - Creating Contact Lists and DNC Lists - Managing File Splitters - Managing Agents and Supervisors - Administering Campaigns
Proactive Outreach Operation Tasks	<ul style="list-style-type: none"> - Managing Contact Lists and DNC Lists - Managing Agent Scripts - Administering Purge and Holidays - Managing Phone Formats - Managing Rules Editor - Administering Callbacks
Proactive Outreach's Advanced Configuration	<ul style="list-style-type: none"> - Managing Filters - Customizing Campaign Strategies

Avaya 60370T Sample Questions:

Question: 1

What are the key elements to focus on when administering holiday schedules in campaign management?

(Select two)

- a) Assessing the impact on campaign coverage
- b) Aligning with peak industry periods
- c) Maintaining minimal operational staffing
- d) Coordinating with marketing events

Answer: a, d

Question: 2

Which features should be considered when customizing campaign strategies to enhance customer interaction? (Select three)

- a) Behavioral triggers based on customer actions
- b) Time-of-day adjustments for campaign messages
- c) Automated response handling for FAQs
- d) Personalized content delivery based on past purchases

Answer: a, b, d

Question: 3

How does integrating custom campaign strategies with existing CRM systems benefit outreach efforts?

- a) Enables automated data entry
- b) Enhances the targeting accuracy
- c) Reduces the need for manual interventions
- d) Increases the speed of campaign execution

Answer: b

Question: 4

In advanced configuration, what is the role of managing filters related to customer demographics?

- a) To simplify reporting on customer interactions
- b) To collect demographic data for regulatory purposes
- c) To tailor interactions to meet specific demographic needs
- d) To ensure all customers receive the same experience

Answer: c

Question: 5

How frequently should contact lists and DNC lists be updated to maintain campaign effectiveness?

- a) Weekly
- b) Monthly
- c) Quarterly
- d) Annually

Answer: b

Question: 6

In Proactive Outreach, which tool is used to manage and analyze the effectiveness of contact lists?

- a) List Efficiency Tool
- b) Data Management Tool
- c) Contact Analyzer
- d) Campaign Monitor

Answer: c**Question: 7**

Which aspect of Proactive Outreach involves configuring how contact information is presented to agents during calls?

- a) Contact List creation
- b) Agent Script management
- a) c) Campaign scheduling
- c) DNC List integration

Answer: b**Question: 8**

Which functionality within Proactive Outreach allows for the customization of how campaigns handle different customer responses?

- a) Rules Editor
- b) Contact List management
- c) File Splitter
- d) Campaign Wizard

Answer: a**Question: 9**

What enables proactive outreach campaigns to automatically adjust their strategies based on customer interaction?

- a) Customer surveys
- b) Agent feedback
- c) Pre-defined rules
- d) Real-time analytics

Answer: d

Question: 10

How does customizing campaign strategies impact campaign outcomes?

- a) Increases customer engagement
- b) Reduces the complexity of campaigns
- c) Limits the scalability of campaigns
- d) Decreases the need for agent intervention

Answer: a

Study Guide to Crack Avaya Administering AXP Public Cloud - Preview Dialing Specialized 60370T Exam:

- Getting details of the 60370T syllabus, is the first step of a study plan. This pdf is going to be of ultimate help.
- Making a schedule is vital. A structured method of preparation leads to success. A candidate must plan his schedule and follow it to attain success.
- Joining the Avaya provided training for 60370T exam could be of much help. If there is specific training for the exam, you can discover it from link above.
- Read from the 60370T sample questions to gain your idea about the actual exam questions.
- Practicing on 60370T practice tests is must. Continuous practice will make you an expert in all syllabus areas.

Reliable Online Practice Test for 60370T Certification

Make NWExam.com your best friend during your Avaya Administering AXP Public Cloud - Preview Dialing Specialized exam preparation. We provide authentic practice tests for the 60370T exam. Experts design these online practice tests, so we can offer you an exclusive experience of taking the actual 60370T exam. We guarantee you 100% success in your first exam attempt if you continue practicing regularly. Don't bother if you don't get 100% marks in initial practice exam attempts. Just utilize the result section to know your strengths and weaknesses and prepare according to that until you get 100% with our practice tests. Our evaluation makes you confident, and you can score high in the 60370T exam.

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