

Salesforce Experience Cloud Consultant

**SALESFORCE EXPERIENCE CLOUD CONSULTANT CERTIFICATION
QUESTIONS & ANSWERS**

Exam Summary – Syllabus – Questions

EXPERIENCE CLOUD CONSULTANT

Salesforce Certified Experience Cloud Consultant

60 Questions Exam – 65% Cut Score – Duration of 105 minutes

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Know Your Experience Cloud Consultant Certification Well:

The Experience Cloud Consultant is best suitable for candidates who want to gain knowledge in the Salesforce Consultant. Before you start your Experience Cloud Consultant preparation you may struggle to get all the crucial Experience Cloud Consultant materials like Experience Cloud Consultant syllabus, sample questions, study guide.

But don't worry the Experience Cloud Consultant PDF is here to help you prepare in a stress free manner.

The PDF is a combination of all your queries like-

- What is in the Experience Cloud Consultant syllabus?
- How many questions are there in the Experience Cloud Consultant exam?
- Which Practice test would help me to pass the Experience Cloud Consultant exam at the first attempt?

Passing the Experience Cloud Consultant exam makes you Salesforce Certified Experience Cloud Consultant. Having the Experience Cloud Consultant certification opens multiple opportunities for you. You can grab a new job, get a higher salary or simply get recognition within your current organization.

Salesforce Experience Cloud Consultant Certification Details:

Exam Name	Salesforce Experience Cloud Consultant
Exam Code	Experience Cloud Consultant
Exam Price	Registration fee: USD 200 Retake fee: USD 100
Duration	105 minutes
Number of Questions	60
Passing Score	65%
Recommended Training / Books	Prepare for Your Salesforce Experience Cloud Consultant Credential
Schedule Exam	Kryterion Webassessor
Sample Questions	Salesforce Experience Cloud Consultant Sample Questions
Recommended Practice	Salesforce Certified Experience Cloud Consultant Practice Test

Experience Cloud Consultant Syllabus:

Section	Objectives	Weight
Experience Cloud Basics	<ul style="list-style-type: none"> - Illustrate the reasons for creating or utilizing an Experience for a specific use case. - Identify most common personas for Experience Cloud. - Assess the common types of external accounts and how they are used in an Experience. - Apply features and functions of Workspaces for building an Experience. 	8%
Sharing, Visibility, and Licensing	<ul style="list-style-type: none"> - Given a scenario, set the correct user visibility in an Experience. - Given a scenario, set the correct object visibility in an Experience. - Recommend the Declarative Sharing options that could be leveraged for an Experience. - Given a scenario, implement external account relationships for an Experience. - Given a set of requirements, evaluate which external license type(s) to use. - Given a scenario, determine a security model based on an Experience use case. - Describe roles for external users. 	17%
Branding, Personalization, and Content	<ul style="list-style-type: none"> - Modify an experience within the Experience Builder. - Explain the capabilities of Search within an Experience. - Implement Salesforce CMS content into an Experience. - Given a scenario, make articles visible or accessible in an Experience. 	15%
Templates and Themes	<ul style="list-style-type: none"> - Given a scenario, select the appropriate theme for an Experience. - Given a scenario, identify the right Template for the Experience. 	10%

Section	Objectives	Weight
	<ul style="list-style-type: none"> - Apply packaging, exporting, and importing a template. - Assess the use of lightning bolts in Experiences. 	
User Creation and Authentication	<ul style="list-style-type: none"> - Describe the different ways users can be created, such as manual, Data Loader, Self-Registration, Just-in-Time (JIT) provisioning. - Given a scenario, determine how to properly set up a user for an Experience. - Describe options for Single sign-on. - Apply the steps for enabling partner and customer users for Experiences. - Identify how to grant users access to an Experience. 	13%
Adoption and Analytics	<ul style="list-style-type: none"> - Apply the steps to set up Experience dashboards and insights. - Analyze and apply Experience Moderation features. - Given a scenario, employ fundamental best practices for adoption and engagement. 	5%
Administration, Setup and Configuration	<ul style="list-style-type: none"> - Apply the steps for implementing Channel Sales Partner Relationship Management (PRM). - Describe the capabilities of different Experience deployments and migrations. - Describe how to enable and activate an Experience. - Given a scenario, recommend and implement Delegated External User administration. - Determine the steps to build a public Experience. - Determine steps to configure and setup Topics. - Apply ticketing and Service Cloud capabilities for Experience Cloud. 	25%
Customization Considerations, and Limitations	<ul style="list-style-type: none"> - Explain limitations across all Experiences. 	7%

Salesforce Experience Cloud Consultant Sample Questions:

Question: 1

The system administrator at Get Cloudy Consulting is trying to import Customer Portal users to the newly created Experience Cloud. However, the import failed. What could be two reasons for this failure?

(Choose 2 answers)

- a) User records are missing. Penal & Pep ore
- b) The portal profile record has not been created.
- c) The portal role record has not been created.
- d) Contact records have not been created.

Answer: c, d

Question: 2

The Experience Cloud manager has been asked to ensure that a Knowledge article is visible to Internal Salesforce users, unauthenticated visitors to the site, and third-party authenticated users. Which two settings need to be configured on the draft article before it is published?

(Choose 2 answers)

- a) Visible to Partner
- b) Visible in Public Knowledge Base
- c) Visible to Employee
- d) Visible to Guest User

Answer: a, d

Question: 3

Which two statements regarding data categories are true?

(Choose 2 answers)

- a) When a category is made visible to a user through custom settings or is made visible by default, its child and parent categories are not included.
- b) Customer Portal users and partner portal users inherit data category visibility settings of the role assigned to their account (owner) managers by default.
- c) Translated articles will not follow the master article data category. Therefore, translated articles can be assigned to a different data category.
- d) Child roles cannot see more data categories than their parent role. If the parent role's visibility changes, the child role's category visibility is reset to its parent's category visibility.

Answer: b, d

Question: 4

Recently, Ursa Major Solar (UMS) decided it no longer wants to utilize Data Categories to control article visibility for its customer portal. UMS's users will need to be logged in to the portal in order to view any Knowledge articles. Outside of Data Categories, what is another way UMS can control Knowledge article visibility?

- a) Branding Sets
- b) Audience Targeting
- c) Permission Sets
- d) Sharing Rules

Answer: c**Question: 5**

Zephyrus Relocation (ZRS) plans to launch a public site. ZRS would like to leverage a topic catalog so that site users can see all the organized topics in one place and easily navigate to any topic or subtopic. Which step is required to set up a topic catalog?

- a) Create at least one subtopic and add the More Topic link when editing the navigation menu.
- b) Create at least one topic along with its subtopic.
- c) Enable Topic Hierarchy and create at least one topic with two subtopics.
- d) Create at least one topic and add the More Topics,,, ;link editing the navigation menu.

Answer: a**Question: 6**

What is a prerequisite for creating a user that has a Partner Community license?

- a) The "Enable as Partner" action must be present on the User page layout.
- b) Select "Enable as Partner" in the Experience Workspace.
- c) The "Enable as Partner" action must be present on the Account page layout.
- d) Ensure that the partner user has the "Enabled as partner" permission set.

Answer: c**Question: 7**

Which three permissions are included for a delegated administrator?

(Choose 3 answers)

- a) Manage permissions sets for external users on their account.
- b) Create and edit external user records.
- c) Generate new passwords for external users.
- d) Manage object access for external users.
- e) Add external users to multiple accounts.

Answer: a, b, c

Question: 8

How can records owned by Customer Community users be shared with internal users?

- a) Use the standard is Owned By External User checkbox on records to create a criteria-based sharing rule to share records owned by Customer Community users with all internal users.
- b) Create a Share Group for a Customer Community profile that is not associated with a Sharing Set.
- c) Create a Sharing Set that includes a Customer Community profile and create a Share Group for the Sharing Set.
- d) Create an owner-based sharing rule to share records owned by a Customer Community role with all internal users.

Answer: b

Question: 9

What does a system administrator need to do when creating Experience Cloud users?

- a) Add user to an account as a contact record.
- b) Add user to an account as a user record.
- c) Assign Partner Community Plus license to the user.
- d) Click the "Log In to Site as User" button.

Answer: a

Question: 10

How can Sharing Sets be used to share records with Customer Community users?

- a) Create one Sharing Set, select the 'All Objects' options for the Sharing Set, and add the Customer Community profiles to the Sharing Set.
- b) Create one Sharing Set and add the objects to share in the Sharing Set.
- c) Create one Sharing Set and use a Sharing Rule to share records with users in the Sharing Set.
- d) Create one Set per object and add the Customer Community profiles to each Sharing Set.

Answer: b

Study Guide to Crack Salesforce Experience Cloud Consultant Exam:

- Getting details of the Experience Cloud Consultant syllabus, is the first step of a study plan. This pdf is going to be of ultimate help. Completion of the syllabus is must to pass the Experience Cloud Consultant exam.
- Making a schedule is vital. A structured method of preparation leads to success. A candidate must plan his schedule and follow it rigorously to attain success.
- Joining the Salesforce provided training for Experience Cloud Consultant exam could be of much help. If there is specific training for the exam, you can discover it from the link above.
- Read from the Experience Cloud Consultant sample questions to gain your idea about the actual exam questions. In this PDF useful sample questions are provided to make your exam preparation easy.
- Practicing on Experience Cloud Consultant practice tests is must. Continuous practice will make you an expert in all syllabus areas.

Reliable Online Practice Test for Experience Cloud Consultant Certification

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