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#1 Cloud and VM Certification Guide

Salesforce CRT-211

SALESFORCE ADVANCED ADMINISTRATOR CERTIFICATION QUESTIONS & ANSWERS

Exam Summary – Syllabus – Questions

CRT-211

Salesforce Certified Advanced Administrator

60 Questions Exam – 65% Cut Score – Duration of 105 minutes

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Know Your CRT-211 Certification Well:

The CRT-211 is best suitable for candidates who want to gain knowledge in the Salesforce Administrator. Before you start your CRT-211 preparation you may struggle to get all the crucial Advanced Administrator materials like CRT-211 syllabus, sample questions, study guide.

But don't worry the CRT-211 PDF is here to help you prepare in a stress free manner.

The PDF is a combination of all your queries like-

- What is in the CRT-211 syllabus?
- How many questions are there in the CRT-211 exam?
- Which Practice test would help me to pass the CRT-211 exam at the first attempt?

Passing the CRT-211 exam makes you Salesforce Certified Advanced Administrator. Having the Advanced Administrator certification opens multiple opportunities for you. You can grab a new job, get a higher salary or simply get recognition within your current organization.

Salesforce CRT-211 Advanced Administrator Certification Details:

Exam Name	Salesforce Advanced Administrator
Exam Code	CRT-211
Exam Price	Registration fee: USD 200 Retake fee: USD 100
Duration	105 minutes
Number of Questions	60
Passing Score	65%
Recommended Training / Books	**Administer, Extend, and Automate Salesforce (ADX211)** **Prepare for your Advanced Administrator Certification Exam (CRT211)**
Schedule Exam	**Kryterion Webassessor**
Sample Questions	**Salesforce CRT-211 Sample Questions**
Recommended Practice	**Salesforce Certified Advanced Administrator Practice Test**

CRT-211 Syllabus:

Section	Objectives	Weight
Security and Access	- Given a scenario, determine the implications to record and field data access (Sharing model, controlled by parent, grant access by hierarchies, dashboard and report folders access, email folder access, Territory Management). - Compare and contrast the capabilities of custom profiles, permission sets, and delegated administration. - Given a scenario determine the implications of user authentication. - Compare and contrast the capabilities of a complex business model. (Person accounts, Account, Contacts, and Contact to multiple Accounts.)	20%
Objects and Applications	- Given a scenario, determine the appropriate solution to enhance or extend objects. (master-detail, lookup, junction object, related list, record type, schema builder, and object creator). - Given a scenario, determine the appropriate solution to enhance or extend the UI/UX with applications. (app manager, lightning app builder, dynamic forms, standard lightning page components, console, and lightning page analyze button.)	19%
Auditing and Monitoring	- Given a scenario, determine the appropriate tools for monitoring and troubleshooting system activity (debug log, set up audit trail). - Explain how to ensure sensitive data is setup to support a business/legal/compliance use case in production and sandbox environments. - Explain how to review and troubleshoot security settings including pending updates that may change system access.	10%
Cloud Applications	- Describe the features of Salesforce which enable Sales users to conduct the sale process, including products, price books, schedules, orders, and quotes - Distinguish and understand the implications and capabilities of Forecasting and Territory Management - Explain how to create and maintain Salesforce Knowledge (article record types, data categories). - Explain how to create and maintain service entitlements and entitlement processes.	11%

Section	Objectives	Weight
	- Describe the features of Salesforce which enable interaction between support agents and customers (Chat, Case Feed, Service Cloud Console, Experience Cloud sites, Omni-Channel). - Given a scenario, understand the standard Salesforce suite of products that enable extending the core platform.	
Data and Analytics Management	- Explain the tools and best practices for assessing, improving and enriching data quality. (data types, validation, managing duplicates, enriching, archiving). - Given a scenario, determine the appropriate analytic tools to meet complex reporting requirements (custom report types, reporting snapshots, complex charting, custom summary formulas, bucketing, joined reports, cross filters, dynamic dashboards, dashboard filters). - Understand methods to connect to, access, backup/restore, or archive data outside of the Salesforce platform. (big objects, data warehouse, external objects, data lakes, third-party solutions, and Salesforce Connect). - Given a scenario, identify the appropriate tools and methods for importing data into Salesforce. (data import wizard, data loader, and external ID).	13%
Environment Management and Deployment	- Describe the options available to move metadata between environments (change sets, sandboxes, and AppExchange - managed/unmanaged). - Describe the capabilities and best practices for using change sets to move metadata between environments.	7%
Process Automation	- Given a complex scenario, determine the solution using the best tool, or combination of tools to solve a business problem - Given a scenario identify the appropriate tool or method for troubleshooting declarative automation. - Given a scenario, explain the capabilities and limitations of each declarative automation tool. - Understand the implications of the order of execution when using automation tools.	20%

Salesforce CRT-211 Sample Questions:

Question: 1

AW Computing has a 4-hour SLA in its support guarantee. The company recently received feed that customers art reporting long wait times before an agent responds to a new case after it has been submitted.

How should an administrator ensure cases are properly prioritized?

a) Assignment Rules
b) Workflow Rules
c) Auto-Response Rules
d) Escalation Rules

Answer: a

Question: 2

Administrator has been tasked with creating a new custom field on the Account object called Government Der. The compliance department has determined that this field contains sensitive Information and needs to be encrypted using Classic Encryption.

How will this impact users when reading, editing, or reporting on Accounts?

a) Users with the View Encrypted Data permission can see the field, regardless of Field-Level Security.
b) Users will need the View Encrypted Data permission to edit the field.
c) Users will need the View Encrypted Data permission to edit the field.
d) Encrypted fields can be added to a list view and rule filters.

Answer: c

Question: 3

An administrator at Cloud Kicks has been asked to reduce the file size of full data exports in order to have quicker exports. Which three recommendations should the administrator make?

Choose 3 answers

a) Reduce the amount of objects per export
b) Request a backup file every 5 days
c) Keep deleted record counts to a minimum
d) Unselect the recycle bin in the object export option
e) Deselect 'Include images, documents, and attachments' in the export

Answer: a, c, e

Question: 4

How would an administrator ensure that users are not able to edit account records owned by other users?

a) Set the organization wide default for accounts to Public Read Only.
b) Override the Edit button on the account object with an Apex trigger to limit edit access to account owners only
c) Set the organization wide default for accounts to Public Read/Write
d) Remove edit access from the account object on the user profile.

Answer: a

Question: 5

Universal Containers has a process to allow an employee to submit a vacation request and route it to the employee's manager for approval. An employee attempted to submit a request but it could not be submitted.

How could the administrator troubleshoot this?

a) Ensure the approval step has an associated action
b) Review the system log to determine the root cause.
c) Use workflow to email the administrator if the process fails.
d) Ensure the user record has an assigned active manager.

Answer: d

Question: 6

Cloud Kicks is looking for a way to back up its data dally. What should the administrator recommend?

a) Use an ETL tool that can be scheduled to extract the data and push it to the target destination
b) Set up Salesforce's Data Export Service and store the data In the target destination.
c) Extract the data with the Import Wizard and push it to the target destination.
d) Schedule a report and have the data emailed to the admin to put In the target destination.

Answer: a

Question: 7

Which is NOT an option for customizing Sales force Content?

a) Customer fields
b) Workflow Rules
c) Workspace permissions
d) Validation Rules

Answer: b

Question: 8

Sales reps at AW Computing hove been reporting that contact phone numbers sometimes revert book to on old value after being updated. What should the administrator do to resolve this issue?

a) Schedule Apex jobs.
b) Delete all workflow rules.
c) Consolidate automation tools.
d) Add an invocable process

Answer: c

Question: 9

The VP of Marketing is launching campaigns in each region to target accounts that do not have open opportunities. What reporting solutions can an administrator set up to assist with this?

a) Joined report
b) Cross filter
c) Reporting snapshot
d) Standard filter

Answer: b

Question: 10

What should an administrator use as an alternative to a Process Builder to expedite the time required to update the records?

a) Workflow Rule Field Change
b) Screen Row
c) Batch Update
d) Before save How Trigger

Answer: d

Study Guide to Crack Salesforce Advanced Administrator CRT-211 Exam:

- Getting details of the CRT-211 syllabus, is the first step of a study plan. This pdf is going to be of ultimate help. Completion of the syllabus is must to pass the CRT-211 exam.
- Making a schedule is vital. A structured method of preparation leads to success. A candidate must plan his schedule and follow it rigorously to attain success.

- Joining the Salesforce provided training for CRT-211 exam could be of much help. If there is specific training for the exam, you can discover it from the link above.
- Read from the CRT-211 sample questions to gain your idea about the actual exam questions. In this PDF useful sample questions are provided to make your exam preparation easy.
- Practicing on CRT-211 practice tests is must. Continuous practice will make you an expert in all syllabus areas.

Reliable Online Practice Test for CRT-211 Certification

Make VMExam.com your best friend during your Salesforce Advanced Administrator exam preparation. We provide authentic practice tests for the CRT-211 exam. Experts design these online practice tests, so we can offer you an exclusive experience of taking the actual CRT-211 exam. We guarantee you 100% success in your first exam attempt if you continue practicing regularly. Don't bother if you don't get 100% marks in initial practice exam attempts. Just utilize the result section to know your strengths and weaknesses and prepare according to that until you get 100% with our practice tests. Our evaluation makes you confident, and you can score high in the CRT-211 exam.

Start Online practice of CRT-211 Exam by visiting URL

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