



# AVAYA 60450T

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**Avaya Experience Platform Connect Agent Proficient Certification  
Questions & Answers**

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**Exam Summary – Syllabus – Questions**

**60450T**

**[Avaya Experience Platform Connect Agent \(ASUC-0002\)](#)  
20 Questions Exam – 70% Cut Score – Duration of 30 minutes**

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## Know Your 60450T Certification Well:

The 60450T is best suitable for candidates who want to gain knowledge in the Avaya End User. Before you start your 60450T preparation you may struggle to get all the crucial Experience Platform Connect Agent Proficient materials like 60450T syllabus, sample questions, study guide.

But don't worry the 60450T PDF is here to help you prepare in a stress free manner.

The PDF is a combination of all your queries like-

- What is in the 60450T syllabus?
- How many questions are there in the 60450T exam?
- Which Practice test would help me to pass the 60450T exam at the first attempt?

Passing the 60450T exam makes you Avaya Experience Platform Connect Agent (ASUC-0002). Having the Experience Platform Connect Agent Proficient certification opens multiple opportunities for you. You can grab a new job, get a higher salary or simply get recognition within your current organization.

## Avaya 60450T Experience Platform Connect Agent Proficient Certification Details:

<b>Exam Name</b>	Avaya Experience Platform Connect Agent Proficient
<b>Exam Code</b>	60450T
<b>Exam Price</b>	\$125 USD
<b>Duration</b>	30 minutes
<b>Number of Questions</b>	20
<b>Passing Score</b>	70%
<b>Recommended Training</b>	<a href="#">Avaya Learning Center</a>
<b>Exam Registration</b>	<a href="#">PEARSON VUE</a>
<b>Sample Questions</b>	<a href="#">Avaya 60450T Sample Questions</a>

<b>Practice Exam</b>	<b>Avaya Experience Platform Connect Agent (ASUC-0002) Practice Test</b>
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## 60450T Syllabus:

<b>Objectives</b>
- Use Avaya Workspaces and initialize the client
- Use the client features that support all types of interactions
- Use the client to do research
- Access and utilize features for voice interactions
- Access and utilize features for chat interactions
- Access and utilize features for messaging interactions
- Receive coaching and barge-in for chat or messaging
- Explain how contacts can be used
- Explain the use of integrations with CRM applications

## Avaya 60450T Sample Questions:

### Question: 1

Which technology is crucial for enabling the 'barge-in' functionality to operate seamlessly in high-volume interaction environments?

- a) Cloud-based storage
- b) Voice over Internet Protocol (VoIP)
- c) Real-time data streaming
- d) Advanced encryption standards

**Answer: c**

### Question: 2

What protocol is primarily used for signaling in Avaya Experience Platform's Voice over IP (VoIP) implementations?

- a) H.323
- b) SIP (Session Initiation Protocol)
- c) RTP (Real-time Transport Protocol)
- d) SCCP (Skinny Client Control Protocol)

**Answer: b**

**Question: 3**

In Avaya Workspaces, which advanced integration allows for seamless connectivity with CRM systems to enhance customer interaction data?

- a) Web services
- b) Service orchestration
- c) Middleware solutions
- d) API gateway

**Answer: d****Question: 4**

What advanced CRM integration feature allows for real-time customer sentiment analysis during messaging interactions?

- a) Behavioral modeling
- b) Keyword triggering
- c) Sentiment scoring
- d) Text analytics

**Answer: c****Question: 5**

When configuring the Avaya Experience Platform, which tool is used to define the call routing logic and workflow?

- a) Avaya Orchestration Designer
- b) Avaya Communication Manager
- c) Avaya Session Manager
- d) Avaya Contact Recorder

**Answer: a****Question: 6**

How can messaging interactions be enhanced for better user engagement?

- a) Automated greeting messages
- b) Real-time language translation
- c) User status indicators
- d) Message archiving

**Answer: a**

**Question: 7**

Which protocol is primarily used for real-time, secure messaging in a professional communication platform?

- a) FTP
- b) XMPP
- c) SMTP
- d) HTTP

**Answer: b****Question: 8**

How does Avaya Workspaces leverage blockchain technology to enhance data security and integrity?

- a) By encrypting data transfers between nodes
- b) By creating immutable records of all customer interactions
- c) By facilitating secure, peer-to-peer transactions
- d) By ensuring transparent audit trails

**Answer: b****Question: 9**

How can the use of contacts be optimized in a customer service context?

- a) Enabling direct messaging through CRM
- b) Integrating social media profiles
- c) Establishing quick dial groups
- d) Linking contact records with interaction logs

**Answer: d****Question: 10**

In the context of the Avaya Experience Platform, what is the purpose of the Avaya Aura® Media Server?

- a) To serve as a data storage solution.
- b) To manage user authentication and permissions.
- c) To handle call routing and session management.
- d) To provide media services like announcements, music, and tones.

**Answer: d**

## Study Guide to Crack Avaya Experience Platform Connect Agent Proficient 60450T Exam:

- Getting details of the 60450T syllabus, is the first step of a study plan. This pdf is going to be of ultimate help. Completion of the syllabus is must to pass the 60450T exam.
- Making a schedule is vital. A structured method of preparation leads to success. A candidate must plan his schedule and follow it rigorously to attain success.
- Joining the Avaya provided training for 60450T exam could be of much help. If there is specific training for the exam, you can discover it from the link above.
- Read from the 60450T sample questions to gain your idea about the actual exam questions. In this PDF useful sample questions are provided to make your exam preparation easy.
- Practicing on 60450T practice tests is must. Continuous practice will make you an expert in all syllabus areas.

### **Reliable Online Practice Test for 60450T Certification**

Make NWExam.com your best friend during your Avaya Experience Platform Connect Agent Proficient exam preparation. We provide authentic practice tests for the 60450T exam. Experts design these online practice tests, so we can offer you an exclusive experience of taking the actual 60450T exam. We guarantee you 100% success in your first exam attempt if you continue practicing regularly. Don't bother if you don't get 100% marks in initial practice exam attempts. Just utilize the result section to know your strengths and weaknesses and prepare according to that until you get 100% with our practice tests. Our evaluation makes you confident, and you can score high in the 60450T exam.

**Start Online practice of 60450T Exam by visiting URL**

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