

Salesforce Education Cloud Consultant

SALESFORCE EDUCATION CLOUD CONSULTANT CERTIFICATION QUESTIONS & ANSWERS

Exam Summary – Syllabus – Questions

EDUCATION CLOUD CONSULTANT

Salesforce Certified Education Cloud Consultant

60 Questions Exam – 67% Cut Score – Duration of 105 minutes

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Know Your Education Cloud Consultant Certification Well:

The Education Cloud Consultant is best suitable for candidates who want to gain knowledge in the Salesforce Consultant. Before you start your Education Cloud Consultant preparation you may struggle to get all the crucial Education Cloud Consultant materials like Education Cloud Consultant syllabus, sample questions, study guide.

But don't worry the Education Cloud Consultant PDF is here to help you prepare in a stress free manner.

The PDF is a combination of all your queries like-

- What is in the Education Cloud Consultant syllabus?
- How many questions are there in the Education Cloud Consultant exam?
- Which Practice test would help me to pass the Education Cloud Consultant exam at the first attempt?

Passing the Education Cloud Consultant exam makes you Salesforce Certified Education Cloud Consultant. Having the Education Cloud Consultant certification opens multiple opportunities for you. You can grab a new job, get a higher salary or simply get recognition within your current organization.

Salesforce Education Cloud Consultant Certification Details:

Exam Name	Salesforce Education Cloud Consultant
Exam Code	Education Cloud Consultant
Exam Price	Registration fee: USD 200 Retake fee: USD 100
Duration	105 minutes
Number of Questions	60
Passing Score	67%
Recommended Training / Books	Education Cloud Consultants Education Cloud Consultant Academy
Schedule Exam	Kryterion Webassessor
Sample Questions	Salesforce Education Cloud Consultant Sample Questions
Recommended Practice	Salesforce Certified Education Cloud Consultant Practice Test

Education Cloud Consultant Syllabus:

Section	Objectives	Weight
Domain Expertise	<ul style="list-style-type: none"> - Determine the solution set that satisfies customer requirements (marketing and engagement, recruitment and admissions, student experience, and advancement and alumni relations). - Explain the Education Cloud solution for K-12 customers. 	18%
Education Cloud Configuration	<ul style="list-style-type: none"> - Discuss the capabilities and considerations of Education Cloud, including compatibility with other Salesforce products and features. - Install and configure Education Cloud. 	22%
Implementation Strategies and Best Practices	<ul style="list-style-type: none"> - Facilitate a successful implementation (plan, gather requirements, design, build, test, document, deploy, and optimize). - Illustrate governance, change management, staffing, implementation strategies, deployment considerations, and adoption best practices including community resources for long-term solution success. 	18%
Solution Design	<ul style="list-style-type: none"> - Evaluate the similarities, differences, and relationships between Education Cloud account model considerations and standard Salesforce Account-Contact data models. - Design an appropriate and scalable solution for education customers. - Locate community and open-source solutions and resources. - Decide when to use Education Cloud, other Salesforce solutions, community open source solutions, and third-party applications. 	19%
Integration and Data Management	<ul style="list-style-type: none"> - Evaluate integration considerations for connecting systems in an Education Cloud implementation. - Explain data management considerations (data usage, forecasting, large data volumes, migrations in Education Cloud). 	16%
Analytics	<ul style="list-style-type: none"> - Distinguish between reporting solutions in Education Cloud. - Demonstrate when a data analytics solution is appropriate. 	7%

Salesforce Education Cloud Consultant Sample Questions:

Question: 1

The Student Services department wants a way for students and advisors to picture academic options more clearly and visualize degree requirements. Which two components should the consultant recommend to meet their needs?

Choose 2 answers

- a) Plan Requirements
- b) Path
- c) Success Plans
- d) Pathways

Answer: c, d

Question: 2

A university's marketing department works on email campaigns for advancement. It wants to measure campaign effectiveness, return on investment, and Opportunity conversion using standard Salesforce functionality.

What should the consultant recommend to meet this requirement?

- a) Campaign influence
- b) Campaign member
- c) Parent campaigns
- d) Campaign hierarchy

Answer: a

Question: 3

Recruiters at an institution are evaluating tools to enhance their email. They want to see when a student has opened an email or clicked on a link. Recruiters also want to insert time slots directly from their calendar into an email and allow students to choose the meeting time.

Which solution should the consultant recommend?

- a) Gmail Integration
- b) Einstein Activity Capture
- c) Custom automation
- d) Salesforce Inbox

Answer: b

Question: 4

How should a consultant prepare for a successful Education Cloud discovery session with an institution?

- a) List the current challenges in education.
- b) Create an Education Cloud storyboard.
- c) Build the institution's technology roadmap.
- d) Review the institution's strategic plan.

Answer: b

Question: 5

University Advancement staff are required to authenticate to internal systems both by logging in with a username and password and by authenticating via an app on their phone.

Which identity management feature should the consultant recommend to meet this requirement?

- a) Single sign-on
- b) Multi-factor authentication
- c) Connected apps
- d) Social sign-on

Answer: b

Question: 6

College advisors want assistance proactively identifying student issues as they arise. Which functionality in Student Success Hub should the consultant recommend?

- a) Early Alerts
- b) Mass Actions
- c) Success Plans
- d) Advising Events

Answer: a

Question: 7

During the requirements gathering phase, the academic staff stated that students are independent of any Account or Company. The staff requested that the Contact's Account field be blank and hidden on the page layout.

What is the impact of creating a Contact without a parent Account?

- a) Contacts are private only to the record owner, and inaccessible to other users.
- b) Contacts are at risk of ownership data skew, which may result in performance issues.
- c) Contacts will require manually creating a related Affiliation record to enable sharing, adding more complexity.
- d) Contacts are public to all users, potentially sharing sensitive data.

Answer: c

Question: 8

Student Services is preparing to migrate student Incident and Incident Resolution data from its old system to a Salesforce.org that uses the Education Data Architecture (EDA).

Which two objects should the consultant use?

Choose 2 answers.

- a) Attribute
- b) Case
- c) Case Comment
- d) Behavior Response

Answer: b, d

Question: 9

What is the correct order of operations to ensure customer success in an Education Cloud implementation?

- a) Document Current State, Conduct: Discovery Workshops, Write Test Scripts & Plans, Build Solution & Test, Generate Solution Design, Deploy.
- b) Conduct Discovery Workshops, Document Current State, Write Test Scripts Plans, Generate Solution Design, Build Solution & Test, Deploy.
- c) Document Current State, Conduct Discovery Workshops, Generate Solution Design, Write Test Scripts & Plans, Build Solution & Test, Deploy.
- d) Conduct Discovery Workshops, Document Current State, Generate Solution Design, Write Test Scripts & Plans, Build Solution & Test, Deploy.

Answer: d

Question: 10

The VP of Development is preparing to visit the university's top supporters. The VP wants to maximize travel time by prioritizing pledges. that are most likely to close. Which reporting solution should the consultant recommend?

- a) Salesforce Maps
- b) Opportunity Funnel Report
- c) Einstein Forecasting
- d) Einstein Opportunity Scoring

Answer: d

Study Guide to Crack Salesforce Education Cloud Consultant Exam:

- Getting details of the Education Cloud Consultant syllabus, is the first step of a study plan. This pdf is going to be of ultimate help. Completion of the syllabus is must to pass the Education Cloud Consultant exam.
- Making a schedule is vital. A structured method of preparation leads to success. A candidate must plan his schedule and follow it rigorously to attain success.
- Joining the Salesforce provided training for Education Cloud Consultant exam could be of much help. If there is specific training for the exam, you can discover it from the link above.
- Read from the Education Cloud Consultant sample questions to gain your idea about the actual exam questions. In this PDF useful sample questions are provided to make your exam preparation easy.
- Practicing on Education Cloud Consultant practice tests is must. Continuous practice will make you an expert in all syllabus areas.

Reliable Online Practice Test for Education Cloud Consultant Certification

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