ServiceNow CIS-HAM

SERVICENOW CIS-HARDWARE ASSET MANAGEMENT CERTIFICATION QUESTIONS & ANSWERS

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CIS-HAM

ServiceNow Certified Implementation Specialist - Hardware Asset Management (CIS-HAM)

60 Questions Exam – Duration of 90 minutes

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Discover More about the CIS-HAM Certification

Are you interested in passing the ServiceNow CIS-HAM exam? First discover, who benefits from the CIS-HAM certification. The CIS-HAM is suitable for a candidate if he wants to learn about Implementation Specialist. Passing the CIS-HAM exam earns you the ServiceNow Certified Implementation Specialist - Hardware Asset Management (CIS-HAM) title.

While preparing for the CIS-HAM exam, many candidates struggle to get the necessary materials. But do not worry; your struggling days are over. The CIS-HAM PDF contains some of the most valuable preparation tips and the details and instant access to useful CIS-HAM study materials just at one click. <link sample questions page>

ServiceNow CIS-HAM CIS-Hardware Asset Management Certification Details:

Exam Name	ServiceNow Certified Implementation Specialist - Hardware Asset Management
Exam Code	CIS-HAM
Exam Fee	USD $450
Exam Duration	90 Minutes
Number of Questions	60
Passing Score	Pass / Fail
Format	Multiple Choice Questions
Books / Trainings	Hardware Asset Management (HAM) Fundamentals
Schedule Exam	**Webassessor**
Sample Questions	**ServiceNow CIS-Hardware Asset Management Exam Sample Questions and Answers**
Practice Exam	**ServiceNow Certified Implementation Specialist - Hardware Asset Management (CIS-HAM) Practice Test**

CIS-HAM Syllabus:

Topic	Details	Weights
IT Asset Management Overview & Fundamentals	- IT Asset Management Basics - Hardware Asset Lifecycle - Application Introduction and Recommended Practices - Implementing Hardware Asset Management in ServiceNow	**20%**
Data Integrity – Attributes and Data Sources	- Trustworthy Data Fundamentals - Creating Trustworthy Data - Hardware Discovery and Normalization - HAM Hardware Model Normalization	**27%**
Practical Management of IT Assets	- Consumables - Inventory and Stock - Automating Asset Management Lifecycle - Contract and Change Management	**30%**
Operational Integration of IT Asset Management Processes	- Reports and Dashboards - Requests and Procurement - Extending Asset Management - Data Accuracy	**18%**
Financial Management of IT Assets	- Hardware Contract Financials - IT Cost Management	**5%**

Broaden Your Knowledge with ServiceNow CIS-HAM Sample Questions:

Question: 1

Which of the following are considered operational expenses as opposed to original cost?

(Choose three.)

a) Delivery costs
b) Installation costs
c) Maintenance agreement costs
d) Replacement parts
e) Resource costs for support
f) Storage costs
g) Warranty costs

Answer: c, d, e

Question: 2

For a model to be fully normalized, what must be added to the model record?

- a) Version
- b) Owner
- c) Manufacturer
- d) Model number

Answer: c

Question: 3

Which catalog would an end user order a new laptop from to enable automatic creation of an associated asset?

- a) Company Catalog
- b) Product Catalog
- c) Service Catalog
- d) Vendor Catalog

Answer: c

Question: 4

Why is ServiceNow Discovery useful in a successful IT asset management program?

- a) It helps to ensure your IT asset data is trustworthy
- b) It identifies available attributes you should store for your assets
- c) It maps IT assets to services so you can store/manage both in the CMDB
- d) It serves as a repository to store your trustworthy CI data
- e) IT reorganizes data in the database so there is no redundancy in your asset data

Answer: a

Question: 5

When using transfer orders to move multiple assets from a single stockroom to another, how should each asset be listed?

- a) Each asset should be listed as a transfer order line on the transfer order
- b) Each asset should be listed in a transfer order task on the transfer order
- c) Each asset should be listed as a transfer order line on the transfer order task
- d) Each asset should be listed in an individual transfer order

Answer: b

Question: 6

Any normalization that has occurred on a model can be reverted by using this feature.

a) Normalizations cannot be reverted
b) Rollback Normalization Business Rule
c) Undo Normalization Scheduled Job
d) Revert Normalization UI Action

Answer: b

Question: 7

Which of the following is typically considered a consumable as opposed to an asset?

(Choose three.)

a) CD
b) Keyboard
c) Laptop
d) Mouse
e) Workstation

Answer: a, b, d

Question: 8

What are some examples of operational expenses of managing an asset throughout its lifecycle?

(Choose two.)

a) Replacement parts
b) Storage costs
c) Maintenance agreements
d) Warranty costs

Answer: a, c

Question: 9

What is IT Asset Management (ITAM)?

a) Management of applications
b) Management of configuration items
c) Management of IT assets
d) Management of services

Answer: c

Question: 10

How can you automate the replenishment of stock levels?

a) Transfer Rules
b) Transfer Orders
c) Stock Rules
d) Stock Filters

Answer: d

Avail the Study Guide to Pass ServiceNow CIS-HAM CIS-Hardware Asset Management Exam:

- Find out about the CIS-HAM syllabus topics. Visiting the official site offers an idea about the exam structure and other important study resources. Going through the syllabus topics help to plan the exam in an organized manner.
- Once you are done exploring the CIS-HAM syllabus<link syllabus page>, it is time to plan for studying and covering the syllabus topics from the core. Chalk out the best plan for yourself to cover each part of the syllabus in a hassle-free manner.
- A study schedule helps you to stay calm throughout your exam preparation. It should contain your materials and thoughts like study hours, number of topics for daily studying mentioned on it. The best bet to clear the exam is to follow your schedule rigorously.
- The candidate should not miss out on the scope to learn from the CIS-HAM training. Joining the ServiceNow provided training for CIS-HAM exam helps a candidate to strengthen his practical knowledge base from the certification.
- Learning about the probable questions and gaining knowledge regarding the exam structure helps a lot. Go through the CIS-HAM sample questions<link sample questions> and boost your knowledge
- Make yourself a pro through online practicing the syllabus topics. CIS-HAM practice tests would guide you on your strengths and weaknesses regarding the syllabus topics. Through rigorous practicing, you can improve the weaker sections too. Learn well about time management during exam and become confident gradually with practice tests.

Career Benefits:

Passing the CIS-HAM exam, helps a candidate to prosper highly in his career. Having the certification on the resume adds to the candidate's benefit and helps to get the best opportunities.

Here Is the Trusted Practice Test for the CIS-HAM Certification

ProcessExam.Com is here with all the necessary details regarding the CIS-HAM exam. We provide authentic practice tests for the CIS-HAM exam. What do you gain from these practice tests? You get to experience the real exam-like questions made by industry experts and get a scope to improve your performance in the actual exam. Rely on ProcessExam.Com for rigorous, unlimited two-month attempts on the **CIS-HAM practice tests<link product page>**, and gradually build your confidence. Rigorous practice made many aspirants successful and made their journey easy towards grabbing the ServiceNow Certified Implementation Specialist - Hardware Asset Management (CIS-HAM).

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