## **MICROSOFT MB-210**

Microsoft Dynamics 365 Sales Certification Questions & Answers

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**MB-210** 

 $\frac{Microsoft\ Certified\ -\ Dynamics\ 365\ Sales\ Functional\ Consultant\ Associate}{40\text{-}60\ Questions\ Exam}\ -\ 700\ /\ 1000\ Cut\ Score\ -\ Duration\ of\ 120\ minutes$ 













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### Discover More about the MB-210 Certification

Are you interested in passing the Microsoft MB-210 exam? First discover, who benefits from the MB-210 certification. The MB-210 is suitable for a candidate if he wants to learn about Microsoft Dynamics 365. Passing the MB-210 exam earns you the Microsoft Certified - Dynamics 365 Sales Functional Consultant Associate title.

While preparing for the MB-210 exam, many candidates struggle to get the necessary materials. But do not worry; your struggling days are over. The MB-210 PDF contains some of the most valuable preparation tips and the details and instant access to useful MB-210 study materials just at one click.

# Microsoft MB-210 Microsoft Dynamics 365 Sales Certification Details:

| Exam Name        | Microsoft Certified - Dynamics 365 Sales Functional Consultant Associate |
|------------------|--|
| Exam Code        | MB-210   |
| Exam Price       | \$165 (USD)  |
| Duration         | 120 mins   |
| Number of        | 40-60  |
| Questions        | 40-00  |
| Passing Score    | 700 / 1000   |
| Books / Training | MB-210T01: Microsoft Dynamics 365 Sales                                  |
| Schedule Exam    | Pearson VUE  |
| Sample Questions | Microsoft Dynamics 365 Sales Sample Questions                            |
| Practice Exam    | Microsoft MB-210 Certification Practice Exam                             |



## MB-210 Syllabus:

| Topic                                     | Details   |  |  |
|---|---|--|--|
| Perform configuration (25-30%)            |   |  |  |
| Configure sales<br>settings               | <ul> <li>configure sales territories and hierarchical sales territories</li> <li>configure auto number settings for cases, orders, and quotes</li> </ul>  |  |  |
|   | <ul> <li>configure business settings including business closures,</li> <li>currencies, and fiscal years</li> <li>configure sales security roles and access team templates</li> <li>create and manage sales collateral</li> </ul>            |  |  |
| Configure processes                       | - configure duplicate detection rules   |  |  |
| Create and configure sales visualizations | <ul> <li>configure template apps for Power BI</li> <li>configure sales dashboards</li> <li>design and create sales charts</li> <li>design sales Advanced Find, Power BI, FetchXML, and Kanban reports, views, and visualizations</li> </ul> |  |  |
|   | Manage core sales tables (45-50%)   |  |  |
| Create and manage accounts and contacts   | - create and manage accounts - create and manage contacts - create and manage activities  |  |  |
| Create and manage leads                   | <ul><li>create and search for leads</li><li>convert activities to leads</li><li>perform lead qualification</li></ul>  |  |  |
| Create and manage opportunities           | <ul> <li>manage opportunities</li> <li>track stakeholders, sales team members, and competitors</li> <li>add product line items to opportunities</li> <li>customize the Opportunity Close form</li> </ul>                                    |  |  |
| Create and manage sales order processes   | - add quotes to opportunities - edit quotes in various stages - manage revisions to quotes  |  |  |



| Topic  | Details   |  |
|--|---|--|
|  | - send quotes to customers  |  |
|  | - convert quotes to orders  |  |
|  | - manage orders   |  |
|  | - manage invoices   |  |
|  | - create and manage products, product bundles, and  |  |
| Create and manage                                      | product families  |  |
| products and   | - create and manage pricing lists   |  |
| product catalogs                                       | - create and manage discount lists  |  |
|  | - create and manage unit groups   |  |
| Configure additional tools and services (20-25%)       |   |  |
| Configure integration with external sales applications | <ul> <li>implement Relationship Sales</li> <li>describe use cases for Customer Insights</li> <li>implement Power BI template apps</li> </ul>  |  |
| Create and manage                                      | - configure and use forecasts   |  |
| goals and forecasts                                    | - configure and use goals   |  |
| Implement Sales<br>Insights                            | <ul> <li>configure standard Sales Insights features</li> <li>configure premium features including Notes Analysis, Who Knows Whom, and Conversation Intelligence</li> <li>implement Sales Accelerator</li> <li>implement premium forecasting</li> <li>configure predictive scoring models</li> </ul> |  |



# Broaden Your Knowledge with Microsoft MB-210 Sample Questions:

#### Question: 1

You work for a company using Dynamics 365 for Sales. When customers call the company, they must provide their quote number. Customers report that quote numbers are too long.

You need to shorten quote numbers to the minimum possible length. What should you do?

- a) Change the field type from auto number to decimal number
- b) Reduce the suffix length to four characters
- c) Reduce the auto number prefix to one character
- d) Ensure that the prefix setting is read-only

Answer: c

#### Question: 2

You are a Dynamics 365 administrator for a company. The company's fiscal year is April 1 through March 31. You need to create a system view for all users that displays data for the current fiscal year by default. What should you do?

- a) Set up fiscal year settings and create a view in the default solution
- b) Use date ranges to create a view in the default solution
- c) Set up fiscal year settings and create a view from the advanced find
- d) Use date ranges to create a view from the advanced find

Answer: a

#### Question: 3

A company based in Mexico is setting up Dynamics 365 Sales. All price lists are in US dollars (USD). A sales representative sells products to customers in the United Kingdom and Spain.

You need to determine the currency for the quote. Which currency will the quote use?

- a) Pound sterling
- b) Euro
- c) USD
- d) Peso

Answer: c



#### Question: 4

You are an administrator for a company that uses Dynamics 365 Sales. You change the out of the box opportunity sales business process flow and add a new stage. The opportunities by pipeline phase chart does not show the new stage.

You need the chart to show the new stage. Which two actions should you perform?

Each correct answer presents part of the solution.

- a) Select a category in the new stage on the business process flow.
- b) Edit the chart and change the chart category to sales stage.
- c) Add an option to the stage category option set.
- d) Add an option to the opportunity sales stage option set.

Answer: a, c

#### Question: 5

You use price lists in Dynamics 365 for Sales. Some price lists have expired. Users need to be able to continue to manage their opportunities. Which option is possible?

- a) Users can add the expired price list to opportunities created prior to the expire date.
- b) Users can add the expired price list to an opportunity but will see a warning.
- c) Opportunities that use the expired price list can continue through their lifecycle.
- d) Opportunities that use the expired price list will display a warning that prices must be replaced.

Answer: d

#### Question: 6

An organization attends a tradeshow and identifies several leads. One specific lead wants to make a purchase in the next week. You need to create an invoice.

At which stage can you create the invoice?

- a) Lead
- b) Order
- c) Opportunity
- d) Quote

Answer: b



#### Question: 7

You are an administrator for a multi-national organization using Dynamics 365 Sales. Your sales team is organized by country with business units, teams, and sales territories.

You have a price list for each country. You sell in Euros (EUR). You need to configure sales so that the correct price lists are applied when creating opportunities.

Which three actions should you perform?

Each correct answer presents part of the solution.

- a) Set the default currency in each sales users personal options.
- b) Associate each sales user with a territory.
- c) Associate price lists with one or more territories.
- d) Set the manager for each territory to the administrator of each team.
- e) Enable Allow selection of default price list for opportunity via inbuilt rule.

Answer: b, c, e

#### Question: 8

You need to create the required number of orders for ClientA. How many orders should you create?

- a) 2
- b) 1
- c) 3
- d) 7

Answer: b

#### Question: 9

Reference Scenario: click here

You need to create a chart for the athletic director. What should you do?

- a) Use the ticket type as the X-axis. Use amount of sales on the Y-axis
- b) Use purchaser, markup, and margin on the X-axis. Use amount of sales on the Y-axis.
- c) Use the ticket type on the X-axis. Use margins multiplied by cost on Y-axis
- d) Use discount price on the X-axis. Use the number of tickets for groups on the Y-axis.

Answer: a



#### Question: 10

You need to make the appropriate change to the system to ensure that statistics are correct in time for each manager/salesperson meeting. What should you do?

- a) Create a workflow for the Goals entity
- b) In the Goals section of App Settings, select Actuals
- c) In the Business Management section of Settings, configure Goal Metrics
- d) In the Goals Settings section of App Settings, select Rollup recurrence

Answer: d

# Avail the Study Guide to Pass Microsoft MB-210 Microsoft Dynamics 365 Sales Exam:

- Find out about the MB-210 syllabus topics. Visiting the official site offers an idea about the exam structure and other important study resources. Going through the syllabus topics help to plan the exam in an organized manner.
- Once you are done exploring the <u>MB-210 syllabus</u>, it is time to plan for studying and covering the syllabus topics from the core. Chalk out the best plan for yourself to cover each part of the syllabus in a hassle-free manner.
- A study schedule helps you to stay calm throughout your exam preparation.
  It should contain your materials and thoughts like study hours, number of
  topics for daily studying mentioned on it. The best bet to clear the exam is
  to follow your schedule rigorously.
- The candidate should not miss out on the scope to learn from the MB-210 training. Joining the Microsoft provided training for MB-210 exam helps a candidate to strengthen his practical knowledge base from the certification.
- Learning about the probable questions and gaining knowledge regarding the exam structure helps a lot. Go through the <u>MB-210 sample questions</u> and boost your knowledge
- Make yourself a pro through online practicing the syllabus topics. MB-210 practice tests would guide you on your strengths and weaknesses regarding the syllabus topics. Through rigorous practicing, you can improve the weaker sections too. Learn well about time management during exam and become confident gradually with practice tests.



### Career Benefits:

Passing the MB-210 exam, helps a candidate to prosper highly in his career.
 Having the certification on the resume adds to the candidate's benefit and helps to get the best opportunities.

## Here Is the Trusted Practice Test for the MB-210 Certification

EduSum.Com is here with all the necessary details regarding the MB-210 exam. We provide authentic practice tests for the MB-210 exam. What do you gain from these practice tests? You get to experience the real exam-like questions made by industry experts and get a scope to improve your performance in the actual exam. Rely on EduSum.Com for rigorous, unlimited two-month attempts on the MB-210 practice tests, and gradually build your confidence. Rigorous practice made many aspirants successful and made their journey easy towards grabbing the Microsoft Certified - Dynamics 365 Sales Functional Consultant Associate.

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